Delivery Performance:

A Snapshot of High-Performing PMOs

PMOs have solidified their organizational role, becoming strategic partners and a powerhouse of execution within their organizations. In 2022, 227 organizations participated in *The State of the PMO* study. Here is how the high-performing PMOs were determined:

8 Measures of PMO Performance Used to Determine High Performers

- Improving the organization's project management capability
- Focusing on right-sizing processes and governance

2 Satisfying stakeholders

- Ensuring projects/portfolios are aligned to the organization's strategy
- Providing stakeholders accurate insights into project/portfolio performance, threats, and opportunities
- 7 Enabling a culture of change
- Contributing to strategic work efforts of the organization

number of projects

delivered on budget

8 Developing and nurturing talent and capabilities

number of projects

delivered on time

High Performers Lead the Way

In terms of improvement, PMOs contributed to the organization in the 24 months prior to the survey:



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customer satisfaction